
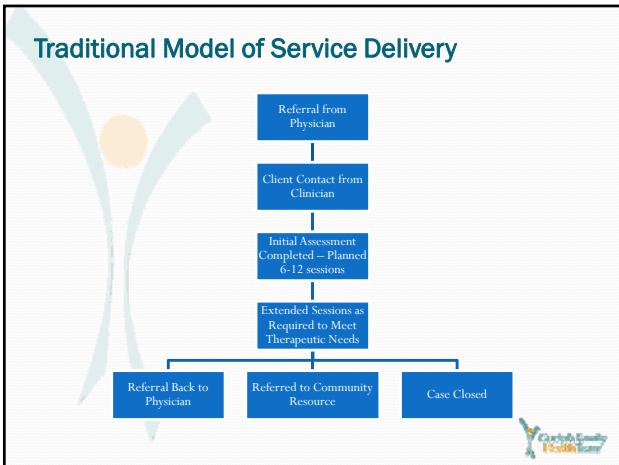




In the Beginning:

- 2007 :
 - 33 GP membership
 - 15 sites
 - 40,000 patients
 - 6.0 FTE MHC
 - Mild to Moderate MH concerns
- 2009:
 - 49 GP membership
 - 15 sites
 - roster size of close to 60,000 patients
 - 7.5 FTE MHC





Sample Day-MH Counsellor (Original FHT MH Service)

- 9-10:30 New Patient Assessment
- 10:30-11:30 Follow Up
- 11:30-12:30 Follow Up
- 12:30-1:00 Break
- 1:00-2:00 New Patient Assessment
- 2:00-3:00 Follow Up
- 3:00- 4:00 Follow Up
- 4:00-5:00 Paperwork/Consultation etc.

* 2-6 month wait times developed



Goals:

- Define MH collaborative care in a broader context
- Improve Access
- Eliminate Wait times
- More fully utilize the skill set of the MHCounsellors



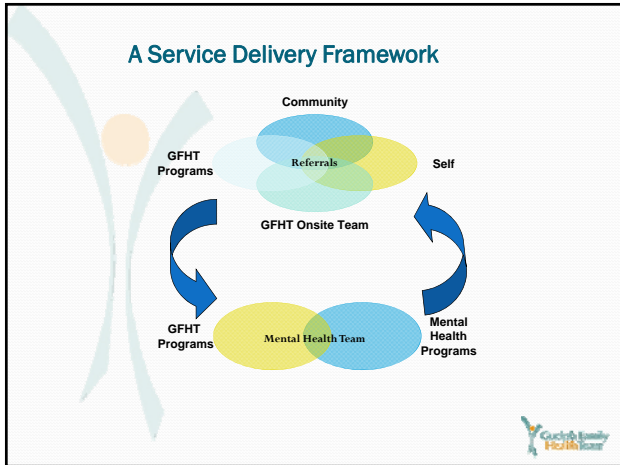
A New Model of Care:

- Emphasis on shared care delivery of service
- Expand the approach of FHT MH care



- Incorporate the more diverse approaches within the program





MH Open Access

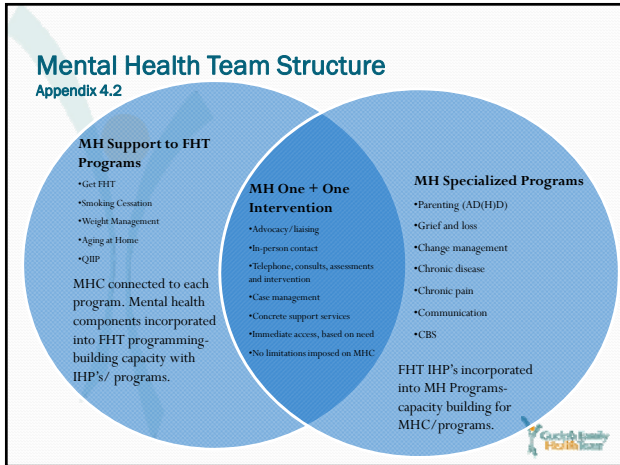
- Increased flexibility in meeting patient care needs and membership needs – removal of “limited number of sessions” and traditional limitations
- Increased accessibility within the delivery of service the IHP’s of the GFHT

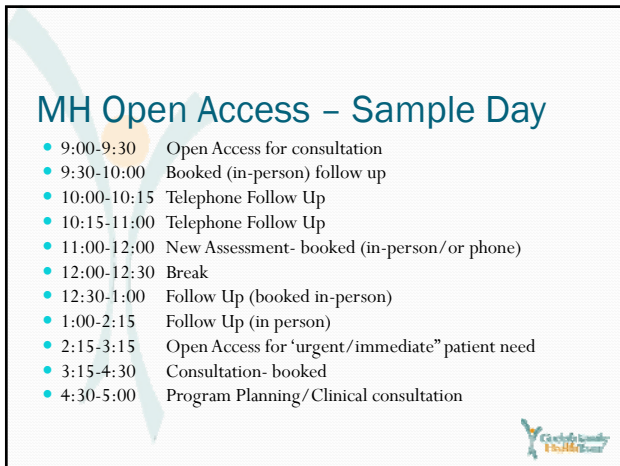
A logo for 'Guelph Family Health Team' is in the bottom right corner.

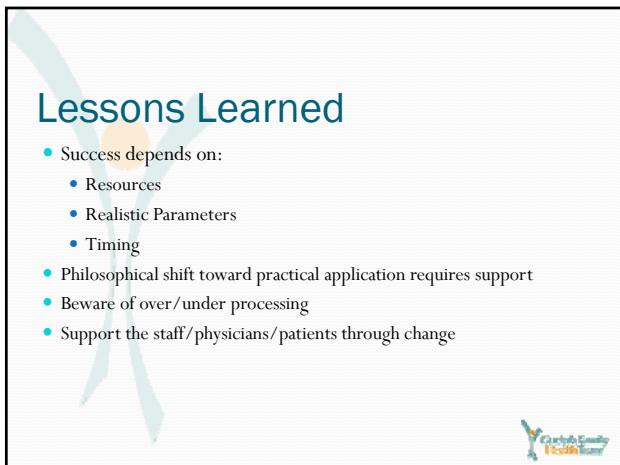
Guelph FHT Mental Health Overview

Mental Health Team

A logo for 'Guelph Family Health Team' is in the bottom right corner.







Next Steps:

- Implementation of the programming within MH
- Further development itemized in this paper throughout the GFHT programming
- Evaluation of process and outcomes of MH Open Access
- Continued research in the areas identified as obstacles and areas for growth – i.e. inter-disciplinary professional learning opportunities



Gains to Date: Q1-Q4 Emerging Data Indicators

| Description | Location | Occurrence | | | | Grand Total |
|---|----------|------------|-------|-------|-------|-------------|
| | | Q1 | Q2 | Q3 | Q4 | |
| Phone Call/In Person Appointment | Waukegan | | | 1 | 1 | 1 |
| | Waukegan | 2 | | 0 | 0 | 2 |
| | Waukegan | | | 3 | 2 | 5 |
| Telephone Contact (After In-Person Contact) | Waukegan | 1 | 4 | 0 | 0 | 5 |
| | Waukegan | 1 | 4 | 0 | 0 | 5 |
| | Waukegan | 22 | 64 | 60 | 0 | 146 |
| | Waukegan | | | 62 | 62 | 124 |
| | Waukegan | 2 | 2 | 0 | 0 | 4 |
| | Waukegan | 0 | 2 | 0 | 0 | 2 |
| | Waukegan | 4 | 12 | 16 | 0 | 32 |
| Telephone Contact (Initial Contact) | Waukegan | 2 | 3 | 0 | 0 | 5 |
| | Waukegan | 4 | 0 | 0 | 0 | 4 |
| | Waukegan | 32 | 48 | 61 | 0 | 141 |
| | Waukegan | 0 | 16 | 25 | 0 | 41 |
| | Waukegan | 1 | 1 | 0 | 0 | 2 |
| | Waukegan | 2 | 1 | 0 | 0 | 3 |
| | Waukegan | 4 | 3 | 7 | 0 | 14 |
| Grand Total | | 1,404 | 1,241 | 1,922 | 1,760 | 6,327 |



You're Thoughts?



